Role Description

Role Title: Quality Assurance Engineer
Department: Digital Studio
Reports to: CTO

About Pikl

Pikl is on a mission to enable the growth of digital marketplaces, starting with vacation rentals. We design and deliver insurance-enabled solutions that help platforms, property managers and owners unlock new revenue and deliver better customer experiences.

Founded in 2016, we began by protecting individual hosts and homeowners with specialist holiday-let cover. That experience now powers our insurance-enabled products, which increase participation, lift conversion and drive revenue across the marketplace value chain: platforms, homeowners and guests.

With offices in Norwich and London, and plans for international expansion, we work with some of the most recognised brands in travel as well as major insurance aggregators.

Our Values

At Pikl, our values are the foundation on which our success is built. They guide how we work together, how we make decisions for customers and colleagues, and what we recognise and reward.

Possibility
We think big and are fearless in turning challenges into opportunities. We stay curious, test ideas and learn quickly.

People
We put people first, building relationships rooted in empathy and trust. We respect, include, and learn from one another. We celebrate progress.

Progress
We unlock growth opportunities for our customers and each other yet make it our personal responsibility to own actions and see them through.

About the role

We are looking for a Quality Assurance Engineer to help ensure that Pikl's Next.js, React, Express, and TypeScript-based applications are reliable, secure, and built to a high standard.

You will work closely with engineers and product managers to design testing strategies that fit our modern web and cloud-based architecture, combining manual testing, automated testing, and quality-focused collaboration.

Key Responsibilities

- Design and execute test plans for our Next.js frontend and Express backend. Validate both user experience and API behavior.
- Build and maintain automated tests that work within our stack. Help create a scalable testing foundation.
- Test REST APIs built in Express and TypeScript. Use tools such as Postman, Insomnia, or automated API testing frameworks.
- Work with MySQL test data. Help define test datasets and validate data integrity across services.
- Collaborate with engineers early in the development process. Provide feedback before issues reach production.

About you

- Experience in software testing or quality assurance. Familiarity with both manual and automated testing approaches.
- Understanding of web applications and APIs. You can reason about how React frontends and Express backends should behave.
- Experience with JavaScript-based testing tools. Such as:
  o Jest or Vitest for unit testing
  o Playwright or Cypress for end-to-end testing
  o React Testing Library for component testing
- Strong attention to detail. You notice edge cases and potential failure points

Why work at Pikl

- Flexible working conditions
- Support from an awarding-winning CEO & Founder
- PTO entitlement of 15 days per year
- Health, dental & vision coverage – employee only
- Training and development opportunities
- Social events