



Role Description

Role Title: Lead Insurance Finance Analyst

Department: Finance

Reports to: Head of Financial Control

About Pikl

Pikl is on a mission to enable the growth of digital marketplaces, starting with vacation rentals. We design and deliver insurance-enabled solutions that help platforms, property managers and owners unlock new revenue and deliver better customer experiences.

Founded in 2016, we began by protecting individual hosts and homeowners with specialist holiday-let cover. That experience now powers our insurance-enabled products, which increase participation, lift conversion and drive revenue across the marketplace value chain: platforms, homeowners and guests.

With offices in Norwich and London, and plans for international expansion, we work with some of the most recognised brands in travel as well as major insurance aggregators.

Our Values

At Pikl, our values are the foundation on which our success is built. They guide how we work together, how we make decisions for customers and colleagues, and what we recognise and reward.



Possibility

We think big and are fearless in turning challenges into opportunities. We stay curious, test ideas and learn quickly.

People

We put people first, building relationships rooted in empathy and trust. We respect, include, and learn from one another. We celebrate progress.

Progress

We unlock growth opportunities for our customers and each other yet make it our personal responsibility to own actions and see them through.

About the role

We are looking for a Lead Insurance Finance Analyst with strong bordereaux and delegated authority experience to join our growing team.

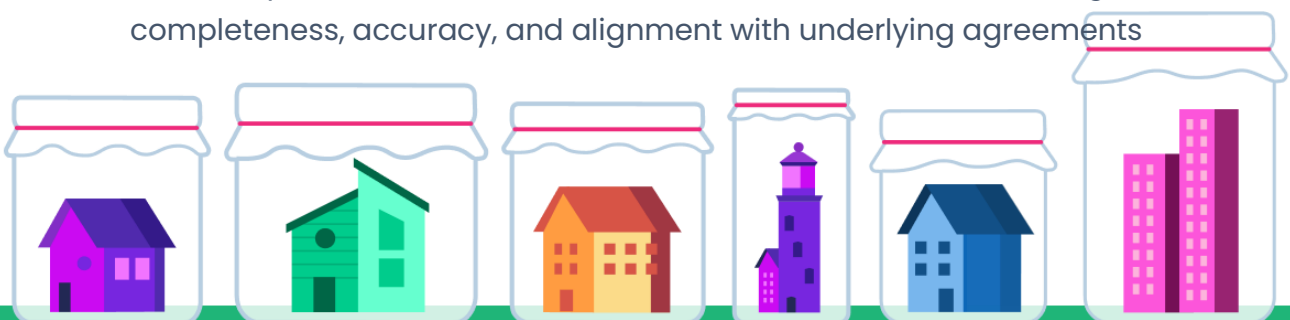
This role sits at the intersection of finance, underwriting, and product, and is responsible for owning the accuracy, integrity, and insight generated from our insurance data flows.

You will take ownership of bordereaux processing and reconciliation across our partner ecosystem, while working closely with underwriting and pricing teams to ensure data is not only correct—but actionable.

This is not a back-office processing role. You will be expected to interpret data, identify trends, challenge inconsistencies, and contribute to commercial conversations around product performance, claims behaviour, and partner outcomes.

Key Responsibilities

- Own the end-to-end management of bordereaux (premium, risk, and claims) across multiple partners and products
- Validate, process, and reconcile bordereaux submissions, ensuring completeness, accuracy, and alignment with underlying agreements



- Investigate and resolve data discrepancies by liaising with partners, insurers, and internal stakeholders
- Reconcile bordereaux data against financial records, supporting accurate premium, claims, and commission reporting
- Support insurer and partner reporting requirements, ensuring compliance with agreed standards and timelines
- Contribute to process improvements, including:
 - Bordereaux formatting and standardisation
 - Workflow optimisation
 - Data quality enhancements
- Support the development of scalable systems and controls as Pikl grows internationally
- Act as a key point of contact between finance, underwriting, and external partners
- Act as the primary point of contact for partner finance queries on monthly bordereaux, driving issue resolution, managing stakeholder communications, and ensuring data accuracy and compliance with delegated authority arrangements

About you

- 3+ years' experience in insurance operations, ideally within:
 - Bordereaux
 - Delegated authority / binding authority environments
 - MGA, Lloyd's, or London market
- Strong understanding of bordereaux processes, including premium, risk, and claims reporting
- Experience reconciling complex datasets and managing large volumes of data with high accuracy
- Confident working with multiple stakeholders (underwriting, claims, finance, partners)
- Able to identify issues, challenge inconsistencies, and propose solutions
- Strong Excel skills (comfortable handling large datasets;
- Experience producing or contributing to management information (MI) and reporting



- Comfortable operating in a fast-paced, evolving environment with changing requirements
- Commercially curious interested in how data links to:
 - Product performance
 - Revenue outcomes
 - Risk and claims behaviour

Why work at Piki

- Hybrid & Flexible working set up
- Access to an incredible working space in Norwich and London
- Annual leave entitlement of 28 days, plus bank holidays
- 35 hour working week
- Employee Assistant Program with 24/7 GP support and wellbeing services for you and your immediate family
- 10% discount with Sykes Cottages
- Training and development opportunities
- Social events
- Support from an awarding-winning CEO & Founder

